



TERMS & CONDITIONS

PAYMENTS:

Sole Survivor offers several convenient payment options to process an order.

Major Credit Cards: VISA, MasterCard, Discover, and American Express. All credit card purchases require a signed authorization form.

Pre-Payment: Pre-payment may be made in the form of company check, certified check or money order. Company checks are accepted and must clear before merchandise is produced.

A copy of principle owner's driver's license is required for all company checks. At our sole discretion Sole Survivor reserves the right to deny sale or approval of payment terms to any customer.

ORDER MINIMUMS:

A minimum of three pieces per style is always required. Footwear items require a size run of your choice to total 5 pairs of each style (colors may be mixed). Opening orders must total a minimum of \$300. Re-Orders must total a minimum of \$150. The only exception is on Leather Snap belt orders (refer to snap belt policies). Orders below the minimum will incur a 15% premium of total invoice.

DISCOUNTS:

Discounts are available for regular ordering customers. You must have reached a minimum of \$10,000 yearly sales to qualify. If this applies to your company please inquire.

TURN-A-ROUND:

All items are made to order. Orders may take 3-5 weeks depending on current workload. Orders are charged when production begins. Once production has begun most orders will ship within 5 business days. Production of larger orders can take longer. Rush orders may be available at an additional charge of 5% of customer's final invoice total. Be sure to allow sufficient time to receive your order.

DELIVERY:

Continental U.S orders ship via UPS Ground. Orders outside of the Continental U.S. (including Canada) ship via FedEx or USPS. Delivery charges are based on weight and size of each packed shipment and the current rates for the shipping method requested.

RETURNS:

All sales are final. Leather is a natural product. Scars and small scratches or abrasions are typical signs of a true natural material making each product one of a kind. These characteristics are part of the natural beauty of leather and add to the personality of the product.

GUARANTEE:

Sole Survivor guarantees the workmanship of each item made. Please examine your order upon receipt. If you have questions with any of our products please contact us within 24 hours of receipt of goods.