

# SOLESU Wholesale Policies

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## **Terms**

Standard terms are payment in advance by credit card or company check. We accept all major credit cards. Credit card purchases require a signed authorization form. Company checks are accepted and must clear before merchandise is produced/shipped. A copy of principle owner's driver's license is required for all company checks. All orders are subject to acceptance by an authorized S.S. employee.

## **Order Minimums**

A minimum of three pieces per style is always required. Initial orders must total a minimum of \$500. Re-Orders must total a minimum of \$150.

## **Production Time**

Depending on current workload orders may take 3-5 weeks to produce. Rush orders are available at an additional charge of 5% of customer's final invoice total.

## **Delivery**

All orders are shipped FOB Belleville, IL by way of our preferred carrier. via standard ground unless an alternative method is requested.

## **Returns**

All sales are final. Leather is a natural product. Scars and small scratches or abrasions are typical signs of a true natural material making each product one of a kind. These characteristics are part of the natural beauty of leather and add to the personality of the product.

## **Changes/Cancellation**

Orders may not be changed once production has begun.

## **Guarantee**

SS guarantees the workmanship of each item made. Please examine your order upon receipt. If you have questions with any of our products please contact us within 24 hours of receipt of goods.

SOLESU - (618)-234-0234 [www.solesu.com](http://www.solesu.com)